

## **US AFTER HOURS POLICY**

For products in the warehouses apply as follows

- For stock motors **ONLY**.
- Mods do not apply.
- Requestor to check availability of product via online store.
- If a requestor enters PO in our online store and provides SO# to Wolong Contacts in table below, it can expedite pick up process. If not able to enter order, please contact your ISR or Customer Service Leader.
- Make **first contact** with Wolong associates prior to warehouse staff.
- Requestor to arrange their own transportation.
- Normal PO entry cutoff is at 2:00 pm and PO shipping until 5:30pm local time, both conditions should be met otherwise after-hours fee will apply.
- If after-hours is needed, warehouses need to be notified at least 2 hours prior to pick up to arrange people and leave the facility open if pick up is after 5:00 pm.
- Service fee for after-hours request is \$500 USD.

Requestor needs to provide delivery number, Wolong Sales order number and model number to the following contacts:

WOLONG CONTACTS	EXPEDITORS HUMBLE, TX	INLAND STAR FRESNO, CA	LAREDO WAREHOUSE LAREDO, TX
Robert Amstutz Jr. Mobile: 260-229-2634 rob.amstutz@wolongamerica.com	Drew Poramapornpilas Operations Manager Mobile: 281-913-2800 drew.porama@expeditors.com	George Ruiz Customer Service Manager Office: 559.512.6246 Mobile: 559.304.4301 gruiz@inlandstar.com	Javier Garcia Operations Manager Mobile: 956-267-6144 javier.garcia@halterlogistics.com.mx
Juan Villarreal Mobile: +52 81 2030-6631 juan.villarreal@wolongamerica.com	Adam Mills Product Manager- Distribution & Warehouse Mobile: 832-584-5295 adam.mills@expeditors.com		
	PICK UP ADDRESS: 19255 Humble Parkway Dock Doors 1-6 Humble, TX 77338	PICK UP ADDRESS: Inland Star Distribution Center 3146 South Chestnut Avenue Fresno, CA 93725 NOTE PICK UP IS UNTIL 3PM	PICK UP ADDRESS: 14001 Mines Rd. Suite A Laredo, TX 78045 US